



UNIVERSITY OF CENTRAL FLORIDA

UCF Technology Product Center

12710 Pegasus Drive
Building 29, Room 103
Orlando, FL 32816-2500

**Technology Product Center KnightTech Laptop Purchase Program
Summer and Fall 2019 Semester**

TERMS AND CONDITIONS

Listed below are the terms and conditions for the KnightTech Laptop Purchase Program (KnightTech). By signing below Purchaser agrees to the terms and conditions hereinafter set forth, and hereby warrants that all information provided by Purchaser is true and correct.

Eligibility: KnightTech is only available to currently enrolled UCF students in good standing. A valid Student ID, drivers license, or state issued identification is required upon enrollment into the Program and delivery of the KnightTech equipment.

Rates: KnightTech payment amounts are \$47.50 per month for the Standard Laptop Model. The first payment is required in-full on/or before date of laptop pick up. The remainder of the payments will be automatically charged to a credit card on file with the Purchaser's account. KnightTech payments cannot be charged to student accounts or financial aid.

Duration: KnightTech is a two-year commitment or 24 monthly payments. Early completion is possible with early pay-off of the full payment value.

Deferred Payments: Once the Purchaser has made 24 monthly payments, or full payment has otherwise been made, ownership of the device will be transferred to the student.

Refunds: Refunds are not allowed in the KnightTech Program. Within 30 days of receipt, defective device may be replaced with a new device. Computers malfunctioning after this period may be covered by the device's four-year warranty. Warranty coverage is determined by a technical diagnostic procedure. If the defect, damage, or malfunction is determined to be

covered by the manufacturer's warranty, the device will be deemed serviceable on-campus at no charge.

Warranty: All KnightTech laptops include a limited manufacturer's warranty and an accidental protection plan ending four years after the computer's ship-date. The warranty will cover all system components which fail due to defective parts or workmanship under normal use, and accidental damage due to drops or liquid spills. Exception: Battery and AC Adaptor replacement is only covered under the first year of warranty and are NOT covered for accidental damage. The warranty does not cover laptop damage due to theft, fire, floods, or any intentional damage. Please check with your Homeowners or Renters insurance company to make sure that your laptop is covered under these circumstances. Software issues such as viruses, malware, or out-of-date versions are NOT covered under the warranty.

Warranty Service: Check-in for service of the device is available at the Technology Commons Student Support Desk. Repairs not covered by the warranty are subject to diagnostic fees and regular labor rates. Length of repair time varies depending on the problem. Loaner devices may be available depending on availability. Agreement to a repair policy is required for all repairs.

Default: Purchaser is responsible for making monthly payments and keeping up-to-date card-on-file information. If Purchaser fails to make or rectify a monthly payment within 30 days, an academic hold will be placed on the Purchaser's account. Should the Purchaser miss three consecutive monthly payments the full balance of the payments will be sent to a collections agency and can affect the Purchaser's credit score. Once an account has been sent to collections, the KnightTech Program can no longer accept payment on the account or release the academic hold until the collections agency has been paid the full debt.

NOTICE: The Purchaser is responsible for the full value of the remaining payments for the computer if it is lost or stolen. Withdrawal or graduation from the university does not release the Purchaser from the payment obligation. Initial: _____

Compliance with Laws and Policies: Purchaser agrees to use the KnightTech equipment in compliance with all applicable laws, including but not limited to copyright laws. Purchaser must follow all Golden Rule and other UCF policies and regulations applicable to KnightTech equipment, including but not limited to the UCF Computer and Network Use Policies found at <https://policies.ucf.edu>. Initial: _____

Title: Title and ownership to all KnightTech equipment is retained by University of Central Florida during the payment period. Title will be transferred to Purchaser upon completion of full payment. The balance of the total purchase amount may be made in full at any time to the UCF Technology Product Center. If Purchaser pays off the laptop early, ownership is transferred to the Purchaser at that time.

Data: UCF is not responsible for any loss of data incurred in the event of system failure. The Purchaser's data is the Purchaser's responsibility. UCF cannot be held responsible for any loss of data/information by the Purchaser. Purchaser is responsible for removing all personal data prior to the exchange of the laptop as allowable in the 30-day exchange period for defective devices.

Termination: UCF may terminate this agreement and demand the return of the KnightTech laptop at any time if the purchaser has failed to comply with any of the terms and conditions of this agreement, and in this case, any payments already paid by the Purchaser shall be forfeited and Purchaser shall have no right to any refund.

FERPA: In accordance with The Family Educational Rights and Privacy Act (FERPA) of 1974, University of Central Florida will not disclose information regarding KnightTech transactions to parents or other third-parties unless they have cosigned the lease agreement and/or unless required by law.

Initial: _____

Payment Due Dates: Payments will be charged to the credit card on file on a monthly basis. Receipts of payments will be sent via email to the contacts who have signed the KnightTech agreement. List email addresses for the additional recipients below.

Initial: _____

Parent Name (1)

Parent email address

Parent Name (2)

Parent email address

NOTICE: If Lessee is under 18 years of age, Lessee must have legal guardian read and sign contract document.

Payment Information:

In-Person Payments and corrections to card-on-file can be made at the UCF Technology Product Center, Monday through Friday, 9am – 5pm. In-person payments may only be necessary for the initial payment or corrections to card-on-file. Phone payments are accepted on a case-by-case basis and only with emailed authorization and verification from the cardholder. Phone payments may be directed to the UCF Technology Product Center at 407-823-5603.

Initial Payment is due one month before the first day of classes for each semester to avoid delays in delivery of equipment. Late enrollments and initial payments for the KnightTech program are accepted up to two weeks from the start of classes.

Pick-up: Equipment will be available for pick-up on the UCF Main Campus at the Technology Product Center. Delivery may be available to some off-campus locations. Any delivery will be signature required and insured. Costs for delivery will be at the expense of the Purchaser.

I have read and understand the KnightTech Purchase Program terms and conditions. By signing below, I agree to the program terms.

Purchaser:

Print: _____

Sign: _____

Date: _____

Legal Guardian (for purchasers under 18)

Print: _____

Sign: _____

Date: _____

Technology Product Center Use

Order Number: _____

Invoice Number: _____

Date: _____